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BY COURIER

Securities and Exchange Commission Office of International Corporate Finance Judiciary Plaza

450 Fifth Street, N.W.

USA - Washington, D.C. 20549

03032904

Your reference

File No. 82-5089

Our reference

AC/ih

October 23, 2003

Zurich Financial Services / File No. 82-5089;

Information furnished to maintain Rule 12g 3-2 (b) exemption

Zurich Financial Services

Dear Sirs

Mythenquai 2 P.O. Box 8022 Zurich Switzerland

For your information please find enclosed the English version of the following press

Phone +41 (0)1 625 25 25 http://www.zurich.com "Farmers redeems quarterly income preferred securities" dated October 22, 2003.

Dir. phone +41 (0)1 625 25 24 Dir. fax +41 (0)1 625 36 06 andres.christen @zurich.com

Should there be any queries or comments please do not hesitate to contact us.

Yours sincerely Zurich Financial Services Legal Department

per 1. Haberling

Andres Christen

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Enclosure

2010/29

Media Release



File No. 82-5089

Farmers redeems quarterly income preferred securities

Zurich Financial Services Media and Public Relations Mythenquai 2 P.O. Box 8022 Zurich Switzerland

Phone +41 (0)1 625 21 00 Fax +41 (0)1 625 26 41 media.info@zurich.com http://www.zurich.com Zurich, October 22, 2003 - Farmers Group, Inc., a member of the Zurich Financial Services Group (Zurich), announced today that it will redeem all of its outstanding 8.45% Junior Subordinated Debentures and 8.25% Junior Subordinated Debentures. The proceeds will be applied by Farmers Group Capital Trust and Farmers Group Capital Trust II, to simultaneously redeem all outstanding 8.45% Quarterly Income Preferred Securities (CUSIP 309593200) at a price of USD 25 per share plus accrued and unpaid dividends, and all outstanding 8.25% Quarterly Income Preferred Securities (CUSIP 309900207) at a price of USD 25 per share plus accrued and unpaid dividends. The redemption date is November 25, 2003.

The redemption of these securities by Farmers Group Inc., amounting to a value of USD 500 million follows the recent issuance of USD 1.3 billion of subordinated debt by the Zurich Group. The refinancing of existing debt will contribute to a sizeable reduction in the average cost of Zurich's capital.

Farmers Group, Inc. and its subsidiaries, members of the Zurich Financial Services Group (www.zurich.com), provide management services to the Farmers Insurance Group of Companies®, the nation's third-largest Personal Lines Property & Casualty insurance group. Headquartered in Los Angeles and doing business in 41 states, the insurers comprising the Farmers Insurance Group of Companies provide Homeowners, Auto, Business, Life insurance and financial services to more than 10 million households through 17,000 exclusive and independent agents and district managers.

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Zurich Financial Services is an insurance-based financial services provider with an international network that focuses its activities on its key markets of North America, the United Kingdom and Continental Europe. Founded in 1872, Zurich is headquartered in Zurich, Switzerland. It has offices in more than 50 countries and employs about 64,000 people.

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